SYSTEMS OPERATIONS

Terminal Server Access to the Mainframe and EIS

These pages will take you step-by-step through the sign-on procedures to access the Mainframe and the Eligibility Information System (EIS) via the Terminal Server.

You will first access an Internet website where you will:

- 1. Enter the user name assigned to members of your group
- 2. Enter the password for your group

On the Mainframe access screen (the Main Morning Menu), you will be directed to do the following:

- 1. Enter your logon ID
- 2. Enter your password
- 3. You may also change your password on this screen

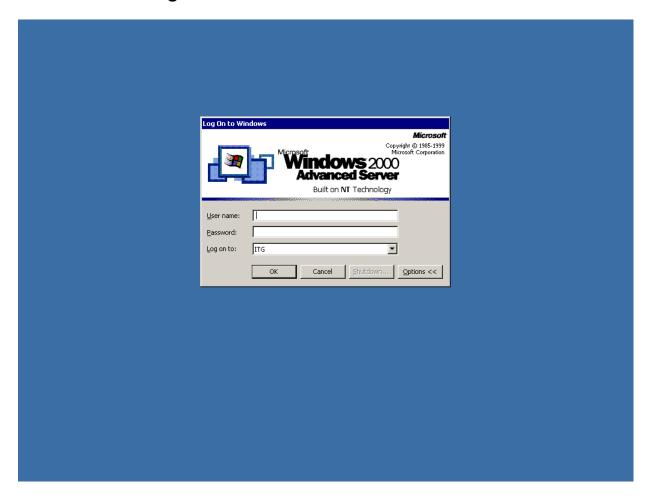
On the EIS access screen, you will:

- 1. Enter your security key
- 2. Enter your password

Please follow the steps carefully. If you need additional assistance, you may contact the Help Desk at EISHELP@health.state.ak.us.

NOTE: The instructions tell you to press the <ENTER> key, however some keyboards require that you use the <CONTROL> key instead of the <ENTER> key for some of these functions.

Web access to EIS is available by clicking here, or by typing eis.hss.state.ak.us in the "Address" section of your web browser and hitting ENTER>. You will reach this screen using either method.

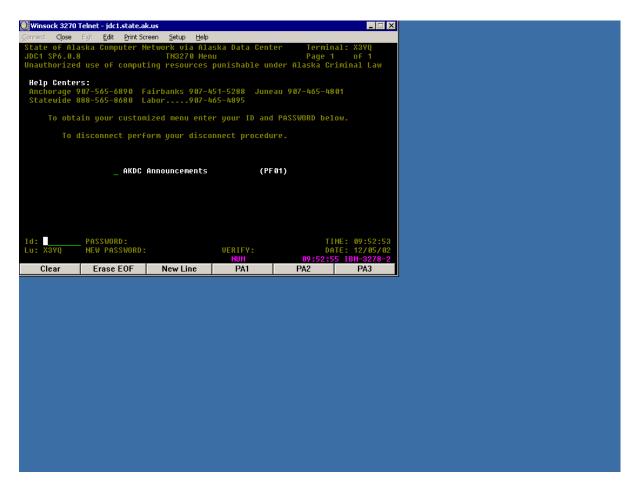


Type the User Name for your group And the group Password:

Press <ENTER>

NOTE: The User Name and Password are case sensitive and must be in lower case. Both User Name and Password are for use by all members of your group who have access to EIS.

This screen will appear.



Enter your personal Logon ID and your password.

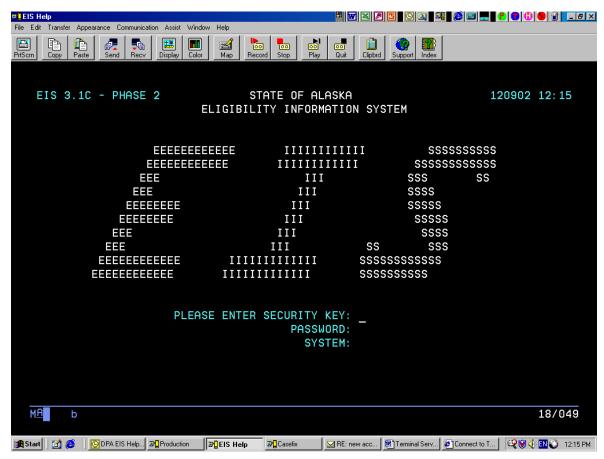
If you wish to change your mainframe password, tab over to the "New Password" field and enter a new password (must be at least 7 and not more than eight characters long). Tab over to the "Verify" field and re-type your new password.

Press <ENTER> to go to your personal menu.

From your personal menu, select H&SS CICS and press <ENTER>.

At the next screen, type HEIS and press <ENTER>.

This will bring you to the EIS logon screen.



- To access EIS, type your Security Key and your password. Note: the Security Key for EIS
 is often the same as the Logon ID for the Mainframe.
- Press <<u>ENTER</u>>.

This will bring you to the System Selection Menu (SYSE).

- For Case Processing, enter the number for the ELIGIBILITY/ASSESSMENT option at the cursor.
- Press <ENTER>
- To change your EIS password, enter the number for the CHANGE PASSWORD option at the cursor.
- Press <<u>ENTER</u>>.

NOTE: When your change your EIS password, remember that it must be at least five characters, <u>and</u> it must be different from the password you use on the Main Morning Menu.

For additional information on Mainframe and EIS log-on, click here. <u>Http://dpasysops.hss.state.ak.us/Production/Documentation/Tips/EIS access.pdf</u>